

Sensory Haven LLC

Parent Handbook

Welcome to Sensory Haven LLC. Our goal is to provide a safe, inclusive, sensory-friendly environment where children of all abilities can explore, regulate, socialize, and develop through play.

Hours of Operation

Hours may vary based on open play sessions, private events, classes, and sensory-friendly programming.

Supervision

Parents or guardians are responsible for supervising their children. Children may not be left unattended in the facility. Staff members support safety and programming but do not replace parental supervision during open play sessions.

Illness Policy

Children should remain home if they have:

- Fever within the previous 24 hours
- Vomiting or diarrhea within the previous 24 hours
- Contagious illness symptoms
- Any condition that prevents safe participation

Safety Rules

Socks are required in play areas.

No roughhousing or unsafe behavior.

Equipment must be used according to posted guidelines.

Food and beverages are only permitted in designated areas.

Parents must immediately report injuries or safety concerns to staff.

Behavioral Expectations

Sensory Haven uses positive and supportive behavioral strategies. Aggressive or dangerous behaviors may result in temporary removal from activities if safety cannot be maintained.

Photo Policy

Photos may be used for marketing purposes only with signed parental consent.

Emergency Procedures

Sensory Haven maintains emergency procedures for fire, earthquakes, medical emergencies, and missing children.

By participating in programs at Sensory Haven LLC, families agree to follow all policies and safety requirements.